

JOINT FORUM OF BSNL NON-EXECUTIVES / EXECUTIVES UNIONS / ASSOCIATIONS

Central Headquarters, New Delhi – 110001

No. JF/CHQ/CMD/2009

Dated 08.10.2009

To,

Shri Kuldeep Goyal
CMD, BSNL
New Delhi - 110001

Subject : Undue interference of BCG in day to day working of BSNL-regarding.

Respected Sir,

We are constraint to bring to your kind notice the following facts regarding undue interference of BCG in day to day working of BSNL which is adversely affecting the Company :

- If BCG has been awarded the work of consultancy regarding restructuring of BSNL, there should be clear scope of work awarded to it. BCG should submit its report within the allowed time frame and the report should be implemented as a whole after due discussions with the Unions / Associations and with the approval of BSNL Board.
- It should have been clearly defined as to what records / data should be provided to BCG, to which level of its Executives and by which level of BSNL Executive.
- In contradiction to above, BCG's recommendations are being implemented in piecemeal by various sections of BSNL CO without proper approval of its reports. In fact BCG is working in a manner as if it is a part of BSNL Management. Its junior level, incapable employees are directly dealing with BSNL officers without following any protocol. They are demanding any type of data, even confidential records for the purpose better known to them.
- At such a crucial juncture when BSNL is facing competition from other Service providers, the above attitude is not only allowing BSNL to be played in amateur hands but also putting a question mark on the safety of its business secrets and confidential data and records.
- BCG is operating its office at BSNL CO complex, occupying very important and sufficiently large space meant for important meetings with vendors and internal meetings.

In view of above, we request you as under :

- BCG's role should be clearly defined.
- Its complete report regarding restructuring should be called, thoroughly studied and implemented after approval of Management with consent of Associations / Unions. No piecemeal implementation to play with operational/HR issues of BSNL should be allowed.
- It should be clearly defined as to what records / data should be provided to BCG, to which level of its Executives and by which level of BSNL Executive. Transaction of records should be done under receipt with the approval of competent authority.
- BCG employees of appropriate level should only contact and deal with appropriate level of BSNL Executives and not anybody on their will.
- BCG should not be treated as a BSNL body free to give recommendations anytime and to ask for compliance / records at any level.
- BCG should operate their business in their own premises to avoid undue disturbance and misuse of BSNL's infrastructure.

All the above steps are required to be taken at the earliest to stop undue interference of BCG employees in day to day working of BSNL otherwise Joint Forum will be forced to launch PROTEST ACTIONS.

With kind regards,

S.A.N. Yambal
Convenor, Joint Forum

(HARISINGH)
G.S. B.TU of BSNL
Copy to :

Yours Sincerely,

G.L. JOGI
G.S. SNEAFO

N. Deoram
President (CNS)
SYSTEMA of BSNL

(K. ANAND RAO)
G.S. AIR BSNL EA

S. P. Sharma
President
ASAM UNY

- Thiru A. Raja, Hon'ble MoC&IT, Govt. of India, New Delhi
- Shri P.J. Thomas, Secy (T), Govt. of India, New Delhi

R. Uthar
Secy NFTA ASHC