



Bharat Sanchar Nigam Ltd.

[A Govt. of India Enterprise]

10th floor, East Wing, Chandralok Building, 36, Janpath, New Delhi-11 001.

[PHA Section]

No. 9-68/09-PHA

Dated: 13.11.09

OFFICE MEMORANDUM

Sub: Transfer of policy matters relating to provision of service telecom facilities including sanction of telephones to BSNL CO. staff, shifting of RSTC, Retention of telephone on retirement etc and policy matters regarding to grant of rebate/concession to various categories of subscribers from PGM (CS) to GM (Admn.) HR.

Consequent upon the restructuring of the BSNL, vide O.M. No.12-8/2009-TE-I dated 03-07-09 the mapping of existing activities at BSNL CO. into new organization structure, the undersigned is directed to convey that the all matters related to following work of service connections of PHA section under CS cell stand transferred to GM (Admn.) HR in the BSNL CO w.e.f. 16.11.2009

- Policy matters relating to sanction of telephones to BSNL staff including internet, Mobile, WLL & fixed lines.
- Policy for settlement of telephones bills in respect of BSNL employees.
- Sanction of RSTCs/office phones for officers and staff of BSNL CO.
- Shifting of RSTC's.
- Retention of telephone on retirement.
- Provision of service GSM, Internet connection, ISDN etc including delegate of powers to sanction service telephone facilities.
- Telephone facilities to serving/retired employees of BSNL
- Policy related to rebate/ concessional to various categories i.e. Swatantra Senanias, Gallantry Award Winners of Chakra Series, Medal, disabled soldiers, war widows, Awardees of President's Police Medal for Gallantry, Blind /handicapped person, Sr. Citizens etc.

The GM (Admn.) HR in BSNL CO. may henceforth, be addressed in the above matters.

This is issued with the approval of PGM (CS)


[D.K. KALYAN] 13/11/09

Asstt. General Manager [PHA-I]

TEL: 2373 4351

Fax : 2373 4356

Copy for kind information to :-

1. PS to CMD, BSNL
2. PS to Director (HR)/Director (CFA)/Director (CM)/Director (Enterprise).
3. PS to ED (CN)/(CA)/(Fin.)/NB.
4. CGMs All telecom circles/Districts.
5. DDG [PG]/Director (PHP)/ADG (PHP), DOT, TC (HQ).
6. All PGMs/GMs, BSNL CO.
7. Smt Minakshi Arora, DM (PHA-II):- She may hence forth report to GM (Admn), HR, BSNL CO alongwith, Smt. Bhawna Wadhwa, UDC, and all related records.